



NAYA RAIPUR DEVELOPMENT AUTHORITY

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Corrigendum - 1

Date: 26.12.2017

Name of the Work: Selection of Payment Gateway solution Provider at NAYA Raipur. With reference to **NIT No: 74 /PG/EEE/CE(E)/NRDA/2017-18,Naya Raipur Dated: 12.12.2017**

The following Corrigendum-1 is made:-

Sr. No.	Description	In place of	Read As
01	Bid submission due date (Online)	27/12/2017 at 15.00Hrs	05/01/2018 up to 15:00:00 Hrs
02	Bid opening date (Scheduled)	27/12/2017 at 16.00Hrs	05/01/2018 at 16:00:00 Hrs

Clarifications based on Prebid queries received are provided in Annexure A & B. The same shall form part of agreement. All other terms and conditions shall remain same.

नया रायपुर – मेरा रायपुर

Chief Executive Officer, NRDA

Annexure A

Reply to Pre Bid Queries

Expression of Interest for Selection of Payment Gateway Solution Provider at Naya Raipur

Sl.	Section in EOI	Statement as per EOI	Query by Bidder	Clarification
1	Section 2, Eligibility Criteria, Point 2	Consortium of bidders not allowed	<p>a. If bank is a sole bidder will the aggregator and card gateway which the bank employs taken as part of consortium or one. In ICICI bank case we offer Eazypay as a one stop solution for collections through</p> <p>i. Cards (Visa, MasterCard & Rupay)</p> <p>ii. Net banking (30+ Banks)</p> <p>iii. United Payments Interface (UPI)</p> <p>iv. IMPS</p> <p>b. For offering pre-paid cards/wallets bank needs to tie up with payment gateway services aggregator for which consortium should be allowed for the bidding process</p> <p>c. To allow Cards (Diners, Amex etc.) bank needs to tie up with payment gateway services aggregator for which consortium should be allowed for the bidding process</p> <p>d. For fulfilling eligibility criterion under point 3 consortium should be allowed</p>	NRDA would like to deal with one agency, for any technical reason if bidder needs to have sub vender, he may do so.
2	Section 5, Broad Scope of Services	To ensure 100% uptime acceptance	a. Please explain in detail 100% uptime acceptance	Bank to ensure availability of payment gateway at all times.
3	Section 5.1.4	To offer Online Payment Gateways services covering acceptance of a) Credit Cards [VISA, MasterCard, American Express (AMEX) & Diners, Rupay(once available)] b) Debit Cards [VISA, MasterCard, Maestro, Rupay] c) Internet Banking based debit to banks accounts, covering at least thirty (30) Banks d) Prepaid Cards / Wallets e) IMPS payment option on internet f) Unified Payments Interface (UPI)	Can bidding be done for partial modes as given under point 5.14 Is it compulsory to bid for all products mentioned in the EOI document under point 5.14	No change
4	Section 9	If more than one bidder are selected as L1, the decision taken by NRDA shall be on basis of additional services being offered to NRDA. In such cases the decision of NRDA shall be final and binding	For point 9 if more than one bidder is selected as L1, the decision taken by NRDA shall be on basis of additional services being offered to NRDA a. Please illustrate additional services examples	Additional PoS machine, Kiosk etc or any other additional facility.

5	Section 5.1.4	To offer Online Payment Gateways services covering acceptance of a) Credit Cards [VISA, MasterCard, American Express (AMEX) & Diners, Rupay(once available)] b) Debit Cards [VISA, MasterCard, Maestro, Rupay] c) Internet Banking based debit to banks accounts, covering at least thirty (30) Banks d) Prepaid Cards / Wallets e) IMPS payment option on internet f) Unified Payments Interface (UPI)	For users of NRDA Pre-paid cards/Wallets is an extra hop for making the payment.	query not clear
6	Section 5.5	To offer an interface so that payment can be received through QR code via portal and app.	Is QR code also an additional services to be offered under online gateway payment services	NO, it is mandatory
7	Section 9.2	If more than one bidder are selected as L1, the decision taken by NRDA shall be on basis of additional services being offered to NRDA. In such cases the decision of NRDA shall be final and binding.	Based on bids submitted can there be multiple winners in the bids	Not likely
8	Section 5.16	To manage cash collection (if required) from NRDA on daily basis and deposit to relevant account with in T+1 day	For point under 5.16 what are total number of places from where cash collection would be required	At present one location- Paryavaas Bhawan (Sec 19, Naya Raipur). Can be scaled up within NAYA Raipur.
9	EOI NO.: 74/PG/EEE/CE(E)/NRDA/2017-18, Naya Raipur dated 12.12.2017	EOI NO.: 74/PG/EEE/CE(E)/NRDA/2017-18, Naya Raipur dated 12.12.2017	SabPaisa_Biz_app_form (1)	NRDA shall not fill any before award of contract.
10	EOI NO.: 74/PG/EEE/CE(E)/NRDA/2017-18, Naya Raipur dated 12.12.2017	EOI NO.: 74/PG/EEE/CE(E)/NRDA/2017-18, Naya Raipur dated 12.12.2017	Volume of Transactions expected in account	The size of transaction can be inferred from Annexure B
11	EOI NO.: 74/PG/EEE/CE(E)/NRDA/2017-18, Naya Raipur dated 12.12.2017	EOI NO.: 74/PG/EEE/CE(E)/NRDA/2017-18, Naya Raipur dated 12.12.2017	Average Transaction ticket size amount	The size of transaction can be inferred from Annexure B
12	EOI NO.: 74/PG/EEE/CE(E)/NRDA/2017-18, Naya Raipur dated 12.12.2017	EOI NO.: 74/PG/EEE/CE(E)/NRDA/2017-18, Naya Raipur dated 12.12.2017	Account Float Funds kept with our proposed account in terms of number of days and expected volume	T+1, Expected volume can be inferred from Annexure B

13	Section 5.14	To offer Online Payment Gateways services covering acceptance of a) Credit Cards [VISA, MasterCard, American Express (AMEX) & Diners, Rupay(once available)] b) Debit Cards [VISA, MasterCard, Maestro, Rupay] c) Internet Banking based debit to banks accounts, covering at least thirty (30) Banks d) Prepaid Cards / Wallets e) IMPS payment option on internet f) Unified Payments Interface (UPI)	Request if the same can be deleted as currently we do not support IMPS as a payment option on our payment gateway platform as currently UPI and Bharat QR code are the platform that are being promoted by government ,however both these platforms are based on IMPS platform only, UPI and Bharat QR code as a payment option is improvised version of IMPS, request if IMPS payment option on internet can be replaced with Bharat QR code	IMPS can be considered as optional service, but at the same time also be taken as additional service provided to NRDA.
14	Section 5.15	To offer POS machine (2 no's) at NRDA Paryawas Bhavan.	Yes we can offer POS machine at NRDA Paryawas Bhavan subject to financials involved in installation and AMC charges to be borne by NRDA, request if commercials to offer POS machines can be included in Financial Proposal Format, Annexure III	Expectation is that the bidder will absorb the charges related to POS machines.
15	Annexure III Financial Proposal Format	Annexure III Financial Proposal Format	we request if Annexure III FINANCIAL PROPOSAL FORMAT same can be modified as per the below mentioned format as financial proposal format should not be kept open , ideally payment option types (Credit Card/Debit Card/Net banking/UPI to be mentioned in price bid column.	No change
16	Section 5.11	To ensure 100% uptime acceptance	To ensure & support the technical issues as the dependency is on the issuer banks	Bank to ensure availability of payment gateway at all times.
17	Section 5.14	To offer Online Payment Gateways services covering acceptance of a) Credit Cards [VISA, MasterCard, American Express (AMEX) & Diners, Rupay(once available)] b) Debit Cards [VISA, MasterCard, Maestro, Rupay] c) Internet Banking based debit to banks accounts, covering at least thirty (30) Banks d) Prepaid Cards / Wallets e) IMPS payment option on internet f) Unified Payments Interface (UPI)	It cannot be provided since RBI/ NPCI has restricted P2M transactions through IMPS	IMPS can be considered as optional service, but at the same time also be taken as additional service provided to NRDA.
18	Section 5.2	To offer an integration service with Naya Raipur citizen portal which includes following services but not limited to:-	Please elaborate ? We wanted to know whether the integration will be done one time with the NRDA portal / Mobile App (assumingly it is already developed by NRDA) or it will be multiple integration specific to each service.	One time integration, however the number of services may be increased at a future date. Required support for

				integration to be ensured at all times.
19	Section 5.16	To manage cash collection (if required) from NRDA on daily basis and deposit to relevant account with in T+1 day	Please confirm the no. of pick up points & its complete address.	At present one location- Paryavaas Bhawan (Sec 19, Naya Raipur). Can be scaled up within NAYA Raipur.
20	Section 2, Eligibility Criteria, Point 2	If the bidder is a bank, it should be included in the Second Schedule to the Reserve Bank of India Act, 1934 or Banking Company as defined in Clause (c) of Section 5 of the Banking Regulation Act, 1949 and it should respond for this tender as sole bidder. (Consortium of bidders are not allowed.) Copy of valid RBI banking license.	To offer net banking service of 30 banks, we need to associate with aggregator. Please confirm if such consortium/ association with aggregator is permitted?	NRDA would like to deal with one agency, for any technical reason if bidder needs to have sub vender, he may do so.
21	Section 2, Eligibility Criteria, Point 2	A registered company in India which is a payment gateway services aggregator authorized by RBI under the Payment and Settlement Systems Act, 2007 may respond to this tender as sole bidder. Copies of Articles of Association and memorandum of understanding (MOU)	We want to apply for this bid but we are not Payment Gateway Aggregator. Rather we are Axis Bank Ltd., can we apply for this BID?	Either a bank or service aggregator can bid
22	EOI NO.: 74/PG/EEE/CE(E)/NRDA/2017-18, Naya Raipur dated 12.12.2017	EOI NO.: 74/PG/EEE/CE(E)/NRDA/2017-18, Naya Raipur dated 12.12.2017	General Query: Type of account (Savings/Current) where the collection funds will be parked?	There should be no restriction on the no of transaction per month. Auto sweeping facility should be available.
23	Section 5.14	To offer Online Payment Gateways services covering acceptance of a) Credit Cards [VISA, MasterCard, American Express (AMEX) & Diners, Rupay(once available)] b) Debit Cards [VISA, MasterCard, Maestro, Rupay] c) Internet Banking based debit to banks accounts, covering at least thirty (30) Banks d) Prepaid Cards / Wallets e) IMPS payment option on internet f) Unified	As per the Broad Scope of services/Pt 14-e/ IMPS Payment Option: As per the new payment options available called UPI which is also mentioned in Scope Pt 14-f which covers all the features of IMPS. So can we skip IMPS payment option in place of UPI.	IMPS can be considered as optional service, but at the same time also be taken as additional service provided to NRDA.

		Payments Interface (UPI)		
24	Annexure III Financial Proposal Format	Annexure III Financial Proposal Format	As mentioned in Annexure III: Financial proposal Format/ Additional Services: Can we get specific requirement of Additional Services which NRDA is looking for in this field. So that we can propose and present in the best possible manner.	Additional PoS machine, Kiosk etc or any other additional facility.

Annexure B

Expression of Interest for Selection of Payment Gateway Solution Provider at Naya Raipur

NRDA has given mandate by Chhattisgarh Government to develop the new capital city of NAYA Raipur, Therefore it has been entrusted with all the functionality of an authority authorized to do so. NRDA has a plan area of 237 sq km and the core area of 8000 hectare/ 2000 acre. Most part of this area is in possession of NRDA, which is developing its entire infrastructure as per development plan 2031.

Development plan is available in our website, up till now all the major infrastructure has been developed in the city

1. 24*7 water and electricity supply
2. 100 km of Roads
3. Sewerage and recycling station

NRDA is envisaging all the citizen centric service, land disposal, leasing, renting, utility charges , outright sale, monthly payment, citizen service charges, transport charges, entry fees , various other fee and all major transaction of authority shall happen through the payment Gateway. As city is growing the no. is about to multiply.

Note:- The incumbent bidder bank should have a branch in NAYA Raipur. However the bank which has a proposal to open the branch in NAYA Raipur within 6 month can also bid for this EOI.