

**Invitation for
AMC
of
Server, Desktops, Laptops, Printers, Scanners, Fax
Machine, UPS & Other IT Items
For
Naya Raipur Development Authority**

Office Address
Chief Executive Officer
Naya Raipur Development Authority
Near Mantralaya Mahanadi Gate
Raipur - 492 001 (C.G)
E-Mail: ceo@nayaraipur.com, psc@nayaraipur.com
Website: www.nayaraipur.com

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“NOTICE INVITING TENDER”

The Office of the Naya Raipur Development Authority, Raipur, invites sealed quotations, in two separately sealed bids, one Technical and second Financial, for AMC of Server, Desktop, Laptops, Printers, Scanner, Fax Machine, UPS & Other IT Items. The period shall be for a period of One Year, which will be extendable after the successful services.

1. Tender Schedule

a	Availability of Tender Document	15th Dec. 2010
b	Last date and time of receiving queries	15 th Dec 2010 on or before 17.30 Hours
c	Last date & time for submission of tender	16 th Dec. 2010 on or before 15.00 Hours
d	Date & time for opening of tenders	16 th Dec. 2010 on 16:00 Hours

Note:

1. In case the tender documents have been down loaded from the <http://nayaraipur.com> website, an additional Demand Draft of Rs.500/- (Rs. Five Hundred Only) by **Crossed Demand Draft** in favour of the **Chief Executive Officer, Naya Raipur Development Authority, Raipur** be attached on account of fee for obtaining the tender document. This shall be non transferable/non refundable.
2. **Instructions for bidders**
 - a) The AMC prices be quoted in the attached Schedule 1 (Financial Proposal) only and in no case any other price list shall be entertained.
 - b) The bidders shall be free to inspect the machines during 10:30 AM to 5:30 PM on all working days till last date of sale of tender as given in the tender schedule. The NRDA shall not be liable for any cost incurred on inspection of machines done by the bidder; however the Authorized Officer, NRDA shall provide all the locational details of hardwares.
 - c) In case the tender documents have been downloaded from the <http://nayaraipur.com> website, Demand Draft of Rs. 500/- in favour of Chief Executive Officer, NRDA, Raipur, be attached on account of fee for obtaining the tender document. This shall be non-transferable / non-refundable.
 - d) The duly filled in tender documents are to be submitted on or before the last date and time of submission under sealed cover to:

Chief Executive Officer
Naya Raipur Development Authority
Near Mantralaya Mahanadi Gate
Raipur - 492 001 (C.G)
Phone No. - 0771-4066011
Fax No. - 0771-4066188

2. Checklist for bidders:

2.1 The **First Envelope** must enclose following documents and must be marked in bold letter as “**QUALIFYING & TECHNICAL BID**”

1. E.M.D. of Rs.10, 000/-(Rupees Ten thousand only) in the form of FDR only of any nationalized bank favouring **Chief Executive Officer, Naya Raipur Development Authority, Raipur**, for the minimum period of 12 months.
2. Documentary proof in respect of the current AMC of the similar hardwares for different organizations, one of which must be a government organization/semi government/reputed organization, in each of the year’s viz. 2007-08, 2008-09 and 2009-10 with the average turnover of Rs.5 Lakhs.

3. Performance certificates for rendering satisfactory services in respect of at least three Maintenance Contracts handled by the bidder in each of the last three financial years.
4. Proof of Commercial Tax paid for Assessment Year 2007-08, 2008-09 and 2009-10.
5. Copy of PAN / TAN allotted to the Company/Proprietorship/Partnership/Joint Venture (JV) by the Income Tax Department.
6. Copy of income tax returns filed in financial year 2007-08, 2008-09 and 2009-10.
7. A certificate to the effect that the bidder is in the business of maintenance of computer hardware for at least three (3) years (from the authorized signatory of the company).
8. Proof of registration as Company/Proprietorship/Partnership/Joint Venture (JV).
9. Nominate one well qualified hardware engineer and his substitute at NRDA office on call basis for all working days during office hours i.e. 1030 to 1730 hrs.
10. Authorization for signing the tender documents/bids.
11. Any other documents in support of technical details.
12. All the tender documents should be sealed and signed by the authorized person of the organization.

2.2 The **Second Envelope** must enclose the financial proposal and must be marked in bold letter as **“FINANCIAL BID”**. Rates must be quoted for each type/make of item in the **Schedule 1** only as per Performa. Financial bid shall contain rates only for each type/make /model of item and no other documents shall be enclosed with the financial bid.

3. AMC For SERVER, DESKTOPS, LAPTOPS, PRINTERS, FAX MACHINE, PHOTOCOPIER MACHINE, UPS

3.1 Scope of Work

- a. It is intended to shortlist a bidder for the award of the comprehensive Annual Maintenance Contract (AMC) for the hardware's as per the **Annexure A**
- b. AMC is comprehensive and will cover all kind of damage and burning of any part of the machine/system and regular preventive as well as corrective services to all the machines as per Annexure A.
- c. For Desktop, Laptop, Printer, Fax, Photocopier & other IT machine
 - All minor parts will be replaced by the bidder.
 - The replacement of all defective parts including all configurationally assemblies, internal / external with the machine such as: Mother board, RAM, Hard Disk, Floppy Disk Drive, CD/Combo/DVD Drive, Modems, Inlay Cards (Network, VGA, Sound), all Ports, (COM,LPT,USB etc.),Keyboard, Mouse, Monitor, Cables & Connectors, Power Adaptors, SMPS, Printer Toner, Drum Cartridge or any other existing component / card in any machine (Computer / Laptops) will be chargeable as per manufacturing companies price list/CSIDC rate contract/DGS&D rate contract as the case may be.
 - The firm will take care of the operating system and all desired application software's (MS Office, various text editors, common purpose software's and their trouble shooting including antivirus maintenance/fresh installation and all other third party software drivers for peripheral devices.
- d. The contract shall cover hardware maintenance of Server, Desktops, Laptops, Fax, Printers, Photocopier & other computer peripherals to ensure interruption free service. The details of the hardware proposed to be given on AMC are available at **Annexure-A**.
- e. During the contract period, any hardware can be shifted to any location/application to NRDA office situated at territory of Raipur/Naya Raipur. It will be the Bidder's responsibility to maintain the hardware ordered for AMC installed at any location/for any application

- f. The bidder shall be responsible for keeping the hardware fully operative by repairing/replacing faulty hardware and reloading concerned software (Windows, MS Office & Antivirus software, any other software and also in case of HDD crash recovery of data is to be done by bidder) in case of any hardware crash or otherwise and solving the software problems in the hardware under AMC, which may occur due to malfunctioning of hardware or otherwise.
- g. The bidder shall help the hardware user in system administration activities and virus checking and cleaning.
- h. Nominate one well trained/qualified hardware engineer and his substitute at the office of NRDA on call basis to resolve the hardware problems, between 10:30 AM to 5:30 PM on all working days. All hardware engineers must have expertise in hardware maintenance work. These engineers are also liable to work on all holiday and Saturday/Sunday (if services are required).
- i. Installation of Antivirus in all desktops of users and further updation (as and when required) and Antivirus license will be provided by purchaser.
- j. Successful bidder liable to handover all the hardware's under its AMC to the successor in working condition, failure which leads to deduction of actual expenditure to repair these hardware.
- k. Minor problems can be solved over telephone also but it is not the right of the bidder to solve the problem over telephone. If the user is not satisfied with the solution, the bidder engineer will have to visit the site.
- l. The obsolescence of components shall not be taken as an excuse for declaring faulty hardware **Repair Not Possible** (RNP). In case it becomes impossible to maintain the hardware due to obsolescence of the technology, the bidder, in order to maintain further, shall suitably upgrade them without any extra charge.

3.2 GENERAL TERMS AND CONDITIONS

- a. While submitting the bid, the bidder shall be deemed to have read, understood and accepted all the terms and conditions stated in this Tender Document.
- b. The bidder shall indicate the complete address of the Company / Proprietorship / Partnership / Joint Venture (JV) and Service Centre along with the name(s) of the contact person(s) and their telephone/Fax/Mobile No. (s) and other particulars as per **Form 2**.
- c. The bidder will have to furnish Rs.10,000/- (Rupees Ten thousand only) as Earnest Money Deposit in the form of FDR only of any nationalized bank, in favoring **Chief Executive Officer, NRDA, Raipur** valid for the minimum period of 12 months. EMD of the successful bidder is liable to forfeited as per rules, if firm fails to honor the contract when awarded.
- d. The date of opening of financial bids shall be intimated separately, only to the bidders declared successful in technical bids.
- e. Acceptance of the bid shall be communicated to the successful bidder by a formal letter of acceptance.
- f. Commencement of Assignment shall be within seven days from the date of acceptance of offer, of NRDA, Raipur.
- g. The successful bidder shall be required to sign a 'Comprehensive Maintenance Contract for the period of One Year', on a stamp paper of Rs.100/- to be furnished by the firm **within one week** of receiving communication regarding acceptance of the bid. The AMC

will start from the date of signing contract agreement. In the tender document, the lists of Server/Desktops/ Laptops/Printer/Fax/Photocopier/UPS machine are not final. The actual / final inventory of hardwares will be provided only after awarding the contract to the firm. In every Quarter of the year, the inventory of computers / hardware/ machines/ equipments may vary (no. of items, makes etc.), if necessary.

- h. EMD of the successful bidder will be treated as a performance guarantee for the whole contract period.
- i. The successful bidder shall submit a **certificate within 07 days** of the award of the contract that all the equipments have been taken over by him failing which the EMD shall be forfeited.
- j. The Chief Executive Officer, NRDA, reserves with him the right of addition and exclusion of machines in the AMC, at the start of each quarter, as and when required, under intimation to all concerned. The payment of the quarter shall be adjusted accordingly.
- k. It shall be the liability of the firm to carry out on site corrective maintenance and in no case it shall be allowed to take the machines out of the campus without the written permission of authorize officer of NRDA, Raipur.
- l. The engineers shall submit reports on a regular basis to authorize officer of NRDA, Raipur of all the machines and peripherals serviced/repaired/maintained during the quarter along with call slips/service slips/maintenance slips duly signed by the users. Separate reports shall be furnished for preventive and corrective maintenance.
- m. Initially the Maintenance Contract will be valid for a period of One Year, but the Chief Executive Officer, NRDA will have the discretion to extend / curtail the contract period in the interest of NRDA, as the situation may be.
- n. EMD of Rs.20, 000/- (Rupee Twenty thousand only) is liable to be forfeited if wrong / false / fake information is furnished as regards to the technical and financial proposals.
- o. Conditional tenders are liable to be rejected.
- p. Financial bid shall contain rates only for each type /make/model of hardware / machine item and no other documents shall be enclosed with the financial bid. This should be in the prescribed format (**Schedule1**).
- q. The Chief Executive Officer, NRDA, Raipur reserves the right to accept or reject whole or any part of an offer without assigning any reason thereof to
 - Reject any or all offers partly or wholly.
 - Cancel or withdraw the tender notice.
 - Accept or reject any deviation from these conditions.
- r. Bidders are solely responsible for timely delivery of the responses to the above mentioned address and are solely responsible for delays in receipt. Responses not received on or before the last date and time of submission will not be considered.
- s. The response to this tender notice should be full and complete in all respects. NRDA may summarily reject the incomplete or partial responses.
- t. The tender documents response shall be signed and on each page by the authorized representative of the bidder and a copy of the power of attorney of the authorized signatory to be attached.
- u. The tender responses submitted by bidder/ s will be a property of NRDA will not return the same to the bidder/ s.
- v. The successful bidder will have to fulfill all the eligibility criteria mentioned in this document. Bidders failing to fulfill any one of them will not be considered for further steps.
- w. The bidders will have to provide a soft copy of the complete offer along with the hard copy.
- x. NRDA reserves the rights to accept or reject any tender without assigning any reason. The decision of NRDA will be final.

3.3 Downtime will not be considered under the following conditions:

- a. Repair time due to machine failure caused by confirmed environmental conditions.
- b. Repair time due to machine failure caused by usage of non-standard consumables.
- c. Standby machine shall be provided, if downtime is more than 2 days.

3.4 **Service warranty**

- a. The bidder should cover services provided including the quality of workmanship under warranty.
- b. The successful bidder will not be allowed for frequently changing the hardware engineer.

3.5 **Mode of Payment**

- a. The payment of the AMC will be on quarterly basis, as per submission of invoice, within 7 days on the expiry of each quarter. TDS will be deducted as per rules of Income tax act from time to time.

4. Preparation of Proposal

The preparation of the proposal for the AMC of hardwares is defined in Checklist for bidders.

5. Technical proposal

During the preparation of technical proposal, the bidder must give particular attention to the following:

1. The majority of the key professional staff proposed must be permanent employees of the firms.
2. Proposed staff must have sufficient experience in maintenance and repair of machines.
3. Alternative to key professional staff may be proposed with persons having equivalent qualification with latest passport size photographs.
4. The enclosed forms, and Schedule 1 duly filled in must be submitted along with the proposal.
5. Supportive documents showing at least three (03) years of experience of the firms in the field of servicing & maintenance of the specified hardware must be closed.
6. The Technical Bid must enclosed the following:
(Please see enclosed Form 1 to 3)
 - a. A brief description of the firm in Form 2 and an outline of recent experience in assignment so far similar nature as per Form 1. The information on the assignment should indicate the profiles of the staff provided, duration, contract amount and organization involved.
 - b. Also specify the list of technical persons, their qualifications and experience who do the maintenance work.
 - c. The bidding firm must have undertaken AMC work of similar magnitude in Government/Private organization during past three financial years. Enclose copies in support of the same.
 - d. The bidding firm must possess an experience of at least three (03) years, in the field of support and maintenance of the specified hardware. Enclose copies of the supportive documents.
 - e. Under taking by the firm on Form3 enclosed here in.
 - f. The bidder should be a certified organization.

6. Submission of Proposal

Qualifying and Technical Bid and Financial Bid should be sealed in two separate envelopes and then the two envelopes in turn sealed in a common envelope. The proposals should be

clearly distinguished by writing on the cover, "Technical Bid" and "Financial Bid". The outer envelope must be clearly marked "TENDER FOR ANNUAL MAINTENANCE CONTRACT (AMC) of IT Hardwares

7. Proposal Evaluation

The following procedure will be adopted in evaluating the proposals:

7.1 Checking of Qualifying Documents

Checking of qualifying documents and technical documents submitted along with the bid. This will be the first envelope, which shall be checked, and disqualification amongst these documents will lead to rejection of the proposal.

7.2 Technical Evaluation

The Technical committee of NRDA will evaluate the Profile and technical competence of the firms/ bidder on the basis of certain parameters given at the section Checklist for bidders of tender document.

7.3 Financial Evaluation

a. Financial bids of only the firms technically qualified by the technical committee would be opened. The date & time of opening of financial bids will be notified later on.

b. Evaluation Criteria: The Financial bid will be evaluated on the basis of the total bid amount quoted in bundle price consisting of the Laptops, Computers all clubbed in a single lot and not the items-wise / model-wise/make-wise lowest rates quoted by the bidders.

8. PENALTY CLAUSE

- 8.1 Delay will be calculated from the date and time of making over the fault to the Bidder.
- 8.2 In case of delay in rectification of the fault beyond 48 hours, a penalty of Rs. 100/- per day per fault on computer, printer 50/- per day & other hardware devices Rs.50 on will be levied. In case of delay in rectification of the fault beyond 7 days, a penalty of Rs. 150/- per day per fault, printer Rs.75/- per day & other hardware devices Rs.75 on will be levied. In such an event, NRDA may get the faults rectified by third party and such cost of repairs shall have to be borne by the Bidder, in addition to the penalty. In case Bidder fails to pay the penalty and/or cost of the repairs (by third party) it shall be deducted from the security deposit/bill. The total penalty during the period of AMC, in each order, under this contract, shall not be more than 10% of the concerned order value. Part of the day shall be treated as a day.

9. Contact Address

Chief Executive Officer
Naya Raipur Development Authority
Near Mantralaya Mahanadi Gate, Raipur - 492 001 (C.G)
Phone No. - 0771-4066011
Fax No. - 0771-4066188
Mail ID: ceo@rayaraipur.com, psc@nayaraiipur.com

10. Submission Details

The details for submitting the tender are listed below

10.1 Address for Submission

All documents should be lodged in single copy in a sealed envelope, super scribed “**AMC for Computer/Laptop/Printer/Photocopier/Scanner for NRDA, Raipur/Naya Raipur**”. The documents should be submitted on or before 16/12/2010 till 03:00 PM IST. The address for submission of the tender response is given below:

Chief Executive Officer
Naya Raipur Development Authority
Near Mantralaya Mahanadi Gate
Raipur - 492 001 (C.G)
Phone No. - 0771-4066011
Fax No. - 0771-4066188
ceo@nayaraipur.com, psc@nayaraipur.com

10.2 Address for Queries

All queries may be directed to the following address on or before 15/12/2010 till 05:30 PM IST in writing (If the queries / clarifications are submitted through e-mail, the bidder should send the queries / clarifications through official e-mail IDs and in MS Excel format only):

Chief Executive Officer
Naya Raipur Development Authority
Near Mantralaya Mahanadi Gate
Raipur - 492 001 (C.G)
Phone No. - 0771-4066011
Fax No. - 0771-4066188
Email: ceo@nayaraipur.com, psc@nayaraipur.com

Note: For any other information, if required the tendrer may contact the authorized officer of NRDA

Submission Formats

FORM 1 ASSIGNMENT OF SIMILAR NATURE & MAGNITUDE SUCCESSFULLY COMPLETED DURING LAST 3 YEARS

Outline of recent experience on assignments of similar nature

Sl. No.	Name of Assignment	Description and No. of machines handled/maintained	AMC Cost	Date of commencement	Date of completion	Was assignment satisfactorily completed	Address of organization with Phone No. where assignment done

Note: Enclose copies in support of the same.

FORM 2
PARTICULARS OF THE TENDERER

1. Name of the Tenderer: _____
2. Head/Regd. Office Address: _____
 - a) Postal: _____
 - b) Fax. No.: _____
 - c) Telephone No.s (s): _____
 - d) Email Address: _____
 - e) Website Address: _____
3. Former name of Tenderer (if any): _____
4. Raipur Office Address, if any: _____
 - a) Postal: _____
 - b) Fax. No.: _____
 - c) Telephone No.s (s): _____
 - d) Email Address: _____
5. Type of Organization: Individual/Partnership/Incorporated
6. Year of establishment: _____
7. Details of EMD deposited _____
 - a) FDR No.: _____
 - b) Date of Issue and period
 - b) Bank name/address: _____
 - c) Amount: _____
8. Name and address of the: _____
Authorized signatory/: _____
Contact person for this Quotation: _____
9. Whether letter of Authority for: _____
Attending bid opening enclosed with Quotation?
10. PAN certificate number: _____
11. Commercial Tax /VAT Regd. No.: _____
12. Whether the Tenderer has: _____
ISO Certification/CMM/Any Other Certificate
If yes/whether document attached in technical bid.

Signature of Bidder
Name
Office Seal

Date:
Place:

FORM 3
BID PROPOSAL SHEET

Tenderer's Proposal Reference No. & Date: _____

Tenderer's Name & Address: _____

Person to be contacted: _____

Designation: _____

Telephone No. Email: Fax No: _____

To:

Chief Executive Officer
Naya Raipur Development Authority
Raipur

Sub: Annual Maintenance Contract for Server, Computers, Laptops, Printers, Fax, Photocopier Machine, Scanner & UPS.

Dear Sir,

1. We, the undersigned Tenderer (s), having read and examined in detail the bidding Documents in respect of the above cited maintenance contracts as specified in the tender document.
2. All the prices mentioned in our proposal are in accordance with the terms as specified in the tender document. All the prices and other terms and conditions of this proposal are valid for a period of 90 calendar days from the last date of submission of bids.
3. We do here by confirm that our bid prices include all applicable taxes including Commercial tax and exclusive of Service Tax.
4. We have studied the Clauses relating to Income Tax act and hereby declare that if any Income Tax, Surcharge on Income Tax and any other Corporate Tax is altered under the law, we shall pay the same.
5. We have enclosed the Earnest Money of Rs. 10,000/- (Rupees Ten thousand only) in the form of FDR of the nationalize bank favouring **Chief Executive Officer, Naya Raipur Development Authority, Raipur**, for the minimum period of 12 months.
6. We further declare that the prices stated in our proposal are in accordance with your terms & Conditions in the bidding document.
7. We confirm having submitted in qualifying data as required by you in your tender document. In case you require any further information/documentary proof in this regard before evaluation of our bid, we agree to furnish the same in time to your satisfaction.
8. We hereby declare that our proposal is made in good faith, without collusion or fraud and the information contained in the proposal is true and correct to the best of our knowledge & belief.
9. Bid submitted by us is properly sealed and prepared so as to prevent any subsequent alteration and replacement.
10. We understand that you are not bound to accept the lowest or any bid you may receive or to place part order or to reject any bid or to cancel the tender without assigning reason whatsoever.

Thanking you yours faithfully,

(Signature)

Name:

Designation:

Business Address: Seal

Date:

Place:

Annexure A

Details of Hardware

LAPTOPS				
MODEL	NOS	DATE RECEIVED	WARRENTY TIME	OUT OF WARRENTY & IS TO BE COVERED FOR AMC
DELL VOSTRO 1520	4	11.03.2010	10.3.2011	
DELL VOSTRO 1520	1	17.03.2010	16.3.2011	
DELL VOSTRO 1520	1	11.03.2010	10.3.2011	
	6			

DESKTOP				
MODEL	NOS	DATE RECEIVED	WARRENTY TIME	OUT OF WARRENTY & IS TO BE COVERED FOR AMC
HCL MACHINE	3	24.02.2010	23.02.2011	
HCL MACHINE	2	12.04.2010	11.04.2011	
HCL MACHINE	4	09.07.2010	08.07.2011	
HCL MACHINE	1	09.07.2010	08.07.2011	
	10			
HCL MACHINE	1	24.10.2009		23.10.2010
HCL, HP COMPAQ MACHINE	3	24.10.2009		23.10.2010
HCL MACHINE	1	24.10.2009		23.10.2010
HCL	1	24.10.2009		23.10.2010
HP	1	24.10.2009		23.10.2010
HCL	1	24.10.2009		23.10.2010
HCL	1	24.10.2009		23.10.2010
HCL	1	24.10.2009		23.10.2010
HCL MACHINE	1	24.10.2009		23.10.2010
HCL MACHINE	1	24.10.2009		23.10.2010
HCL MACHINE	1	24.10.2009		23.10.2010
	13			

FAX				
MODEL	NOS	DATE RECEIVED	WARRENTY TIME	OUT OF WARRENTY & IS TO BE COVERED FOR AMC
SHARP -FO-A650	1	04.03.2010	03.03.2011	
SHARP -FO-A650	1	04.09.2010	03.09.2011	
	2			

PHOTOCOPY MODEL				
MODEL	NOS	DATE RECEIVED	WARRENTY TIME	OUT OF WARRENTY & IS TO BE COVERED FOR AMC
MINIMUM COPING SPEED CCPM /IMAGE B-3/A-3 RAM CMB 16 BYTE PASS 50 STEN ZOOM XEROX COMPANY	2	22.06.2010	21.06.2011	
PHOTOCOPY CUM PRINTER TOSHIBA E-STUDIO 207	1	24.02.2010	23.02.2011	
	3			

SCANNER				
MODEL	NOS	DATE RECEIVED	WARRENTY TIME	OUT OF WARRENTY & IS TO BE COVERED FOR AMC
HP SCANJET 4850	1	24.10.2009		23.10.2010
HP SCANJET G2410	1	24.10.2009		23.10.2010
HP SCANJET G2410	1	24.10.2009		23.10.2010
CANON CANO SCSN-LIDE100	1			
	4			

PRINTER				
MODEL	NOS	DATE RECEIVED	WARRENTY TIME	OUT OF WARRENTY & IS TO BE COVERED FOR AMC
SAMSUNG ML-2010	1	24.10.2009		23.10.2010
SAMSUNG ML-2010	1	24.10.2009		23.10.2010
SAMSUNG ML-2010	1	24.10.2009		23.10.2010
HP 1005 SERIESE LASERJET	1	24.10.2009		23.10.2010
SAMSUNG CLP 620 ND COLOR EXPRESSION	1	17.11.2009		16.11.2010
SAMSUNG ML-2010	1	24.10.2009		23.10.2010
HP LASERJET P1505	1	24.10.2009		23.10.2010
SAMSUNG ML-2010	1	24.10.2009		23.10.2010
CANON LBP 5200 LASER JET COLOR PRINTER	1	24.10.2009		23.10.2010
HP LASER JET P2015	1	24.10.2009		23.10.2010
SAMSUNG SF 565P	1	24.10.2009		23.10.2010
SAMSUNG ML-1640	1	09.07.2010	08.07.2011	
SAMSUNG ML-1640	1	09.07.2010	08.07.2011	
SAMSUNG ML-1640	1	24.02.2010	23.02.2011	
SAMSUNG ML-1640	1	09.07.2010	08.07.2011	
SAMSUNG ML-1640	1	24.02.2010	23.02.2011	
SAMSUNG-CLP-620ND COLUR EXPRESSION	1	18.02.2010	17.02.2011	
SAMSUNG ML-1640	1	09.07.2010	08.07.2011	
SAMSUNG ML-1640	1	12.04.2010	11.04.2011	

SAMSUNG ML-1640	1	12.04.2010	11.04.2011	
SAMSUNG ML-1640	1	24.10.2009		23.10.2010
SAMSUNG ML-1640	1	24.10.2009		23.10.2010
	22			

PLOTTER				
	NOS	DATE RECEIVED	WARRENTY TIME	OUT OF WARRENTY & IS TO BE COVERED FOR AMC
HP DESIGN-JET 500 PLUS PRINTER	1	2007		2008

U.P.S				
MODEL	NOS	DATE RECEIVED	WARRENTY TIME	OUT OF WARRENTY & IS TO BE COVERED FOR AMC
POWER PLUS	1	05.06.2010	04.06.2011	
	1	05.06.2010	04.06.2011	
	1	05.06.2010	04.06.2011	
	1	05.06.2010	04.06.2011	
	2	05.06.2010	04.06.2011	
	1	05.06.2010	04.06.2011	
UPS 06 KVA 600 VA	1	24.10.2009		23.10.2010
UPS 06 KVA 600 VA	1	24.10.2009		23.10.2010
UNLINE	1	23.02.2009		22.02.2010
UNLINE	1	23.02.2009		22.02.2010
UNLINE	1	23.02.2009		22.02.2010
UNLINE	1	23.02.2009		22.02.2010
LUMINOUS	1			
LUMINOUS	1			

WIFI Device				
MODEL	NOS	DATE RECEIVED	WARRENTY TIME	OUT OF WARRENTY & IS TO BE COVERED FOR AMC
APPLE WIFI	1	23.02.2009		22.02.2010
D-LINK WIFI	1	23.02.2009		22.02.2010
APPLE AIRPORT EXPRESS BASE STN	1	25.01.2010	24.01.2011	

SERVER THIN CLIENT				
MODEL	NOS	DATE RECEIVED	WARRENTY TIME	OUT OF WARRENTY & IS TO BE COVERED FOR AMC

WINDOWS SERVER MACHINE WITH 2003 R2 O/S	1	23.02.2009		22.02.2010
THIN CLINT	8	23.02.2009		22.02.2010

PROJECTOR				
MODEL	NOS	DATE RECEIVED	WARRENTY TIME	OUT OF WARRENTY & IS TO BE COVERED FOR AMC
THOSIBA	1	2007		2008

The AMC will start from January 1st week 2011 Till Last week of December, 2011

**SCHEDULE - 1
FINANCIAL PROPOSAL**

MAKE / MODEL	NO	QUOTE RATE OF AMC PER UNIT PER ANNUM IN (RS)	TOTAL COST
LAPTOPS			SCHEDULE- 1A
MODEL			
DELL VOSTRO 1520	4		
DELL VOSTRO 1520	1		
DELL VOSTRO 1520	1		
DESKTOP			SCHEDULE- 1B
MODEL			
HCL MACHINE	3		
HCL MACHINE	2		
HCL MACHINE	4		
HCL MACHINE	1		
HCL MACHINE	1		
HCL, HP COMPAQ MACHINE	3		
HCL MACHINE	1		
HCL	1		
HP	1		
HCL	1		
HCL	1		
HCL	1		
HCL MACHINE	1		
HCL MACHINE	1		
HCL MACHINE	1		
FAX			SCHEDULE- 1C
MODEL			
SHARP -FO-A650	1		
SHARP -FO-A650	1		
PHOTOCOPY MODEL			SCHEDULE- 1D
MODEL			
MINIMUM COPING SPEED CCPM /IMAGE B-3/A-3 RAM CMB 16 BYTE PASS 50 STEN ZOOM XEROX COMPANY	2		
PHOTOCOPY CUM PRINTER TOSHIBA E-STUDIO 207	1		
SCANNER			SCHEDULE- 1E
MODEL	NOS		
HP SCANJET 4850	1		
HP SCANJET G2410	1		
HP SCANJET G2410	1		
CANON CANO SCSN-LIDE100	1		

PRINTER			SCHEDULE- 1F
MODEL	NOS		
SAMSUNG ML-2010	1		
SAMSUNG ML-2010	1		
SAMSUNG ML-2010	1		
HP 1005 SERIESE LASERJET	1		
SAMSUNG CLP 620 ND COLOR EXPRESSION	1		
SAMSUNG ML-2010	1		
HP LASERJET P1505	1		
SAMSUNG ML-2010	1		
CANON LBP 5200 LASER JET COLOR PRINTER	1		
HP LASER JET P2015	1		
SAMSUNG SF 565P	1		
SAMSUNG ML-1640	1		
SAMSUNG ML-1640	1		
SAMSUNG ML-1640	1		
SAMSUNG ML-1640	1		
SAMSUNG ML-1640	1		
SAMSUNG-CLP-620ND COLUR EXPRESSION	1		
SAMSUNG ML-1640	1		
SAMSUNG ML-1640	1		
SAMSUNG ML-1640	1		
SAMSUNG ML-1640	1		
SAMSUNG ML-1640	1		
PLOTTER			SCHEDULE- 1G
MODEL	NOS		
HP DESIGN-JET 500 PLUS PRINTER	1		
U.P.S			
MODEL	NOS		SCHEDULE- 1H
POWER PLUS	1		
	1		
	1		
	1		
	2		
	1		
UPS 06 KVA 600 VA	1		
UPS 06 KVA 600 VA	1		
UNLINE	1		
UNLINE	1		
UNLINE	1		
UNLINE	1		
LUMINOUS	1		
LUMINOUS	1		
WIFI Device			SCHEDULE- 1I
MODEL	NOS		
APPLE WIFI	1		
D-LINK WIFI	1		
APPLE AIRPORT EXPRESS BASE STN	1		
SERVER THIN CLIENT			SCHEDULE- 1J
MODEL	NOS		
WINDOWS SERVER MACHINE WITH 2003 R2 O/S	1		
THIN CLINT	8		
PROJECTOR			SCHEDULE- 1K
MODEL	NOS		
THOSIBA TDP - T98	1		